Say Cheese Dental Network Quick Reference Guide

Effective: Jan. 1, 2025

Dental Hub

dentalhub.com/webinars

The Dental Hub may be used to check eligibility, submit claims, and to access useful information regarding plan coverage.

To register for the Hub, you will need information on a prior paid claim or a Registration code. To receive your Registration code and for other Dental Hub assistance, call Provider Services.

Provider services

Phone: 1-844-368-6878

- Dedicated Services Representatives 7 a.m.–10 p.m. CT
- Interactive Voice Response System 24/7

Member eligibility, benefits, claims, authorizations, network participation and contract questions

Pretreatment estimates

Pretreatment Estimates (PTE) Say Cheese Dental Network P.O. Box 2053 Milwakee, WI 53201

Provider Online Academy

Visit **UHCdental.com/provideracademy** to utilize the 24/7 on demand provider training and educational courses.

Claims

Dental Claims

Say Cheese Dental Network P.O. Box 2176 Milwaukee, WI 53201

EDI Payer ID: GP133

Claim disputes or adjustments

Say Cheese Dental Network Provider Disputes P.O. Box 361 Milwaukee, WI 53201

Corrected claims

Say Cheese Dental Network Adjustments/Resubmissions P.O. Box 481 Milwaukee, WI 53201

Claims may be submitted electronically via your clearinghouse, online via the provider portal or via the mailing addresses here.

Important notes

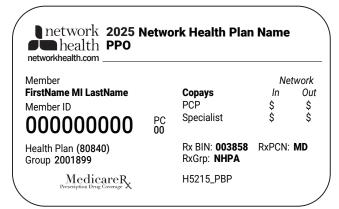
This guide is intended to be used for quick reference and may not contain all of the necessary information. It is subject to change without notice. For a copy of the National Provider Manual, please sign into **UHCdental.com** and select *Manuals/Other Supporting Documents* under *Quick Links*. For Plan details, please review the member's Evidence of Coverage located at **Medicare Plan Materials** (networkhealth.com).

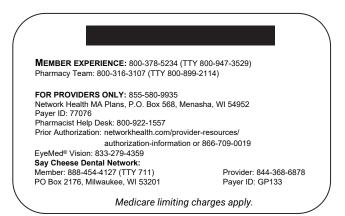




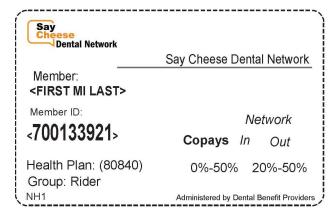
Sample member ID cards

All members will receive the Network Health Medicare Medical ID Card with dental details listed on the back.





Members with a rider plan will have a separate dental card.



MEMBER EXPERIENCE: 888-454-4127

(TTY 711)

www.saycheesedentalnetwork.com

Provider should verify eligibility before providing treatment. To verify benefits, view claims or find a provider, visit the website or call.

FOR PROVIDERS ONLY: 844-368-6878

Dental Claims:
Say Cheese Dental Network P.O. Box 2176 Milwaukee, WI 53201

www.dentalhub.com Payer ID: GP133

