

## Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require preservice review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q2 of 2023.

REVIEW TYPE	(All)
DECISION REASON	(All)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(All)

	SERVICE CATEGORY
Adjunctive General Services	74
Diagnostic	16
Endodontics	14
Implant Services	13
Oral Surgery	147
Orthodontics	9
Periodontics	35
Preventive	4
Prosthodontics, Fixed	48
Prosthodontics, Removable	12
Restorative	276
	648

**DBP - Arkansas Regulatory Report** PROVIDER SPECIALTY PROCEDURE CODE Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Clinical Heavy sedation request is denied. Records do not meet at least one condition for medical nece Clinical Restorative General Dentistry D2740
Oral and Maxillofacial Surgeon D9223 Adjunctive General Services Denial ds the allowable amount (R&C Rate) Orthodontist D2331 Oral and Maxillofacial Surgeon D7140 Oral Surgery Denia Exceeds the Scheduled Rate Administrative Exceeds the scheduled Mate Exceeds the allowable amount (R&C Rate) Treatment request is denied. This treatment is considered to be inclusive with the primary treatment for the scheduled of the primary treatment is considered to be inclusive with the primary treatment of the scheduled of the primary treatment of the scheduled Pediatric Dentistry Prosthodontics, Fixed Oral Surgery Administrative Administrative Not Assigned
Agreement Discount Off Charge General Dentistry D2335 Oral and Maxillofacial Surgeon D7210 Restorative Oral Surgery Administrative Exceeds the allowable amount (R&C Rate)

Administ
Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical Prosthodontics, Removable Denial Administrative General Dentistry D5214 Oral and Maxillofacial Surgeon D7240 Oral Surgery Approval Exceeds the allowable amount (R&C Rate)
Exceeds the allowable amount (R&C Rate) Administrative Administrative Administrative General Dentistry General Dentistry D2392 Not Assigned
Not a Covered Service
Exceeds Maximum (CMM) Oral Surgery Administrative Restorative Administrative General Dentistry D2330 Restorative Denial Waiting period not satisfied for proc Administrative Pediatric Dentistry D2930 Walting period not satisfied for proc

Administ
Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical
Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical
Moderate IV sedation request is denied. Records do not meet at least one condition for medica Clinical
Moderate IV sedation request is denied. Records do not meet at least one condition for medica Clinical
Extraction request is alternately approved to different code. X-rays do not support the code req
Clinical
Exceeds the allowable amount (R&C Rate)
Administ
Administ
Administ
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Administ
Administ Prosthodontics, Fixed Approval General Dentistry D6245 Prosthodontics, Fixed General Dentistry D6740 Restorative Denial General Dentistry Restorative D2740 Administrative Restorative Denial General Dentistry D2392 Exceeds the allowable amount (R&C Rate) General Dentistry D2391 Exceeds the anomaine amount (Note Nate)

Adminis

Buildup request is denied. Records do not show this is needed to hold a crown, but instead to c Clinical

Based on submitted documentation, benefits are recommended for the requested procedure.?

Clinical Oral Surgery Restorative Oral and Maxillofacial Surgeon D7140 Approva Agreement Discount Off Charges Oral and Maxillofacial Surgeon D7282 Oral Surgery Denial Administrative Treatment request is denied. This service is secondary to a primary treatment that has not bee Clinical General Dentistry Oral and Maxillofacial Surgeon D7210 Oral Surgery Denial Exceeds the allowable amount (R&C Rate) Administrative Based on submitted documentation, benefits are recommended for the requested procedure 2. Clinical Pediatric Dentistry Administrative Administrative General Dentistry D7962
General Dentistry D2391
Oral and Maxillofacial Surgeon D7210
Oral and Maxillofacial Surgeon D7240
Oral and Maxillofacial Surgeon D7240 Restorative Oral Surgery Not Assigned Not Assigned Administ Agreement Discount Off Charges Administ Not a Covered Service Administ Based on submitted documentation, benefits are recommended for the requested procedure. Clinical Oral Surgery Oral Surgery Approval Exceeds the allowable amount (R&C Rate) General Dentistry D2392 Implant Services Denial Exceeds the allowable amount (R&C Rate) Administrative General Dentistry D6056 Administ Treatment request is denied. This service is secondary to a primary treatment that has not bee Clinical Heavy sedation request is denied. Records do not meet at least one condition for medical necc Clinical Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Clinical Nets Course Service. General Dentistry Adjunctive General Services Prosthodontics, Fixed Oral Surgery Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry Prosthodontics, Fixed Denial Bridge request is alternately approved to a partial denture. Records show many missing or teel Clinical General Dentistry D6245 Approval Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical General Dentistry D2740 Adjunctive General Services Denial Medication request is denied. Records do not meet at least one condition for medical necessity Clinical Oral and Maxillofacial Surgeon D9612 Oral Surgery
Adjunctive General Services
Restorative Agreement Discount Off Char Oral and Maxillofacial Sun D7210 Agramment Discount Off Charges

Adminis

Treatment request is denied. This treatment is considered to be inclusive with the primary treat Clinical
Based on submitted documentation, benefits are recommended for the requested procedure. Clinical
Exceeds the Scheduled Rate
Exceeds the Allowable amount (R&C Rate)

Adminis Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor General Dentistry Restorative Administrative Administrative D2393 Restorative General Dentistry D2391 Restorative Denial Exceeds the allowable amount (R&C Rate) Administrative General Dentistry D2392 Oral Surgery Not Assigned Administrative General Dentistry D7140 Not Assigned
Agreement Discount Off Charges
Mixed Bag Fee Schedule Exists
Mixed Bag Fee Schedule Exists
Wixed Bag Fee Schedule Exists
Walting period not satisfied for proc
Based on submitted documentation, benefits are recommended for the requested procedure.? Administrative Administrative Administrative Oral Surgery Restorative Denial Oral and Maxillofacial Surgeon D7310 General Dentistry
General Dentistry
Pediatric Dentistry D2393 D2392 D2930 D6740 Clinical Prosthodontics, Fixed Approval General Dentistry Periodontics Exceeds the allowable amount (R&C Rate) General Dentistry D4341 Restorative Denial Exceeds the allowable amount (R&C Rate) Administrative General Dentistry D2391 Oral Surgery Denial Exceeds the allowable amount (R&C Rate) Oral and Maxillofacial Surge D7210 Exceeds are ainwance amount (Row Aler)

Forcedure ineligible due to UTED

Administ

Exceeds the allowable amount (R&C Rate)

Based on submitted documentation, benefits are recommended for the requested procedure. ? Clinical

Based on submitted documentation, benefits are recommended for the requested procedure. ? Clinical Approva Restorative Approval General Dentistry D2740 Restorative Exceeds the Scheduled Rate Administrative Pediatric Dentistry D2392 Surgical tooth removal request is denied. Records do not meet at least one condition for medic Clinical Oral Surgery Denial General Dentistry D7230 eds the allowable amount (R&C Rate) Administrative Orthodontist D2740 Mixed Bag Fee Schedule Exists
Mixed Bag Fee Schedule Exists
Not Assigned Restorative Administrative General Dentistry D2392 D8080 D9222 Agreement Discount Off Charges Restorative Denial Exceeds the Scheduled Rate Administrative General Dentistry D2950 Restorative Approval Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical General Dentistry D2740 Diagnostic Not Assigned Administrative General Dentistry D0220 Approval Based on submitted documentation, benefits are recommended for the requested procedure? Clinical ral Dentistry D2740 based on submitted occumentation benefits are recommended or the requested procedure. / Clinical Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Clinical Agreement Discount Off Charges

Administ Agreement Discount Off Charges General Dentistry D2740
General Dentistry D2740
Oral and Maxillofacial Surgeon D7210
Oral and Maxillofacial Surgeon D7240 Restorative Oral Surgery Bridge required in Consulption of Charless

Bridge request is alternately approved to a partial denture. Records show many missing or teel Clinical Exceeds the Scheduled Rate

Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical Prosthodontics, Fixed General Dentistry Administrative Restorative Denial General Dentistry D2394 Approval Oral and Maxillofacial Surgeon D7230 Oral Surgery Exceeds the allowable amount (R&C Rate) Administrative General Dentistry D7210
Oral and Maxillofacial Surgeon D7140 ment Discount Off Charges Oral Surgery
Prosthodontics, Removable Agreement Discount Off Charges

Not Assigned

Administ

Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affect Clinical

Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Clinical

Administ

Administ

Clinical

Administ

Clinical

Clinical Restorative D2740 D6751 Administrative
Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Clinical
Procedure ineliable due to LITED. Adjunctive General Services Denial General Dentistry D9944 General Dentistry D2740 Restorative Denial General Dentistry D2740 Procedure ineligible due to UTED

Administrative
Your treatment request for this bone graft has been denied. Radiograph does not document a ! Clinical
Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical
Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical
Exceeds the allowable amount (R&C Rate)
Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical
Clinical Oral Surgery D7953 Prosthodontics, Fixed Denial General Dentistry D6740 Restorative Approval General Dentistry D2954 Restorative Mixed Bag Fee Schedule Exists Administrative General Dentistry D2392 Adjunctive General Services Agreement Discount Off Charges General Dentistry D9944 Implant Services Not a Covered Service Adm
Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affect Clini General Dentistry D6199 Oral Surgery Approva Denial Denial Restorative Not Assigned Administrative General Dentistry D2330 Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical Restorative Approval General Dentistry D2950 Restorative Denial Exceeds the allowable amount (R&C Rate)
Exceeds Service Amount Administrative General Dentistry D2930 General Dentistry D0999 Exceeds the allowable amount (R&C Rate)

Exceeds the Administrative

Exceeds the Scheduled Rate

Administrative

Administrative

Administrative

Based on submitted documentation, benefits are recommended for the requested procedure.?

Clinical General Dentistry
Oral and Maxillofacial Surgeon
Oral and Maxillofacial Surgeon
General Dentistry D4341

Administrative Based on submitted documentation, benefits are recommended for the requested procedure.? Clinical Decreased Dental allowable

Exceeds the allowable amount (R&C Rate)

Oral and Maxillofacial Surgeon D7210

Oral and Maxillofacial Surgeon D9223

D2740

General Dentistry

Oral Surgery

Oral Surgery

Restorative

Adjunctive General Services Approval

Approval

	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2950
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Not Assigned	Clinical Administrative		D6058 D4211
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
	Denial Denial	Not Assigned	Administrative		D1110 D2740
Restorative Adjunctive General Services		Crown or onlay request is denied. Records show this treatment appears to be for preventive re- Heavy sedation request is denied. Records do not meet at least one condition for medical nece		General Dentistry Oral and Maxillofacial Surgeon	
Adjunctive General Services		Decreased Dental allowable	Administrative	Oral and Maxillofacial Surgeon	D9223
	Denial Denial	Mixed Bag Fee Schedule Exists Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D7210 D0330
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2950
	Denial Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2740 D2950
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7230
Adjunctive General Services Adjunctive General Services		Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate	Clinical Administrative	Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by			D6740
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D6245
	Denial Denial	Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate)	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D2391
	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing			D6740
Restorative Adjunctive General Services	Denial Denial	Exceeds the allowable amount (R&C Rate) Proc included w/another service UTED	Administrative Administrative		D2391 D9230
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2331
	Denial Denial	Not Assigned Retainer crown is alternately approved to a single crown. This is because a partial denture was	Administrative Clinical		D2335 D6751
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
	Denial Denial	Agreement Discount Off Charges Not Assigned	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7210 D2332
Adjunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical nece		Oral and Maxillofacial Surgeon	
Adjunctive General Services		Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeon	
Oral Surgery Adjunctive General Services	Denial Denial	Not a Covered Service  Moderate IV sedation request is denied. Records do not meet at least one condition for medica	Administrative Clinical	Oral and Maxillofacial Surgeon General Dentistry	D9243
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative Prosthodontics, Removable	Denial Denial	Not Assigned Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D2332 D5226
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
	Denial	Procedure ineligible due to UTED	Administrative		D2330
	Denial Denial	Exceeds the Scheduled Rate  Extraction request is alternately approved to different code. X-rays do not support the code req	Administrative Clinical	General Dentistry Oral and Maxillofacial Surgeon	D2392 D7240
Prosthodontics, Removable		Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D5110
	Denial Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not end Exceeds the allowable amount (R&C Rate)	Clinical Administrative		D2950 D8020
Restorative	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D2331
	Denial Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missin Not Assigned	Clinical Administrative		D6740 D7210
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
	Denial Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of too Exceeds the allowable amount (R&C Rate)	Clinical Administrative	General Dentistry Oral and Maxillofacial Surgeon	D2740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to			D2740 D2740
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9944
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Clinical Administrative		D2740 D2331
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2393
	Denial Denial	Procedure ineligible due to UTED Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D2330 D6245
Endodontics	Denial	Not Assigned	Administrative		D3320
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the Scheduled Rate	Administrative Administrative		D2930 D4342
Adjunctive General Services		Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
	Denial Denial	Not Assigned Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D2160 D6740
Adjunctive General Services		Nitrous oxide request is denied. Records do not meet at least one condition for medical necess			D9230
	Denial Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2950
Oral Surgery Adjunctive General Services		Agreement Discount Off Charges Not Assigned	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7240 D9310
Restorative	Denial	Waiting period not satisfied for proc	Administrative	Pediatric Dentistry	D2930
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Clinical Administrative	General Dentistry Oral and Maxillofacial Surgeon	D2740 D7210
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	
	Denial Approval	Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical		D7210 D6740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	
	Denial Denial	Not a Covered Service  Treatment request is denied. This service is secondary to a primary treatment that has not bee	Administrative Clinical	Oral and Maxillofacial Surgeon General Dentistry	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2331
	Denial Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not end Not Assigned	Clinical Administrative		D2950 D0220
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missin	Clinical	General Dentistry	D6740
Restorative Adjunctive General Services	Denial Approval	Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	General Dentistry Oral and Maxillofacial Surgeon	D2392 D9222
Endodontics	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D3120
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D7140 D3320
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
	Denial Denial	Exceeds Maximum (CMM) Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D2332 D2393
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2392
Adjunctive General Services Oral Surgery	Denial Denial	Exceeds the Scheduled Rate Not Assigned	Administrative Administrative		D9944 D7140
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3220
	Denial Denial	Agreement Discount Off Charges Not Assigned	Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7140 D2330
	Denial Denial	Not Assigned Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D2330 D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned	Administrative Administrative		D7140 D2332
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by	Clinical	General Dentistry	D6740
Restorative Adjunctive General Services	Denial Denial	Waiting period not satisfied for proc Exceeds the Scheduled Rate	Administrative Administrative		D2740 D9420
	Denial	Not Assigned	Administrative		D4341
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive re-	Clinical	General Dentistry	D2740
Oral Surgery Adjunctive General Services	Denial Denial	Not a Covered Service Agreement Discount Off Charges	Administrative Administrative	Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee	Clinical	General Dentistry	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate) Crown or onlay request is denied. Records show this treatment appears to be for preventive re-	Administrative		D2391
Restorative Restorative			Cillical		D2740 D7210
Restorative Restorative Restorative	Denial Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	
Restorative Restorative Restorative Oral Surgery Prosthodontics, Fixed	Denial Denial	Agreement Discount Off Charges Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by	Clinical	General Dentistry	D6740
Restorative Restorative Restorative Oral Surgery Prosthodontics, Fixed Restorative	Denial Denial Denial	Agreement Discount Off Charges Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Exceeds the allowable amount (R&C Rate)	Clinical Administrative	General Dentistry General Dentistry	D6740 D2391
Restorative Restorative Restorative Oral Surgery Prosthodontics, Fixed Restorative Restorative Restorative Restorative	Denial Denial Denial Denial Denial Denial	Agreement Discount Off Charges Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Exceeds the allowable amount (R&C Rate) Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Exceeds the allowable amount (R&C Rate)	Clinical Administrative Clinical Administrative	General Dentistry General Dentistry General Dentistry General Dentistry	D6740 D2391 D2950 D2331
Restorative Restorative Restorative Oral Surgery Prosthodontics, Fixed Restorative Restorative Restorative	Denial Denial Denial Denial Denial Denial Denial	Agreement Discount Off Charges Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Exceeds the allowable amount (R&C Rate) Buildup request is denied. Records do not show a very large loss of tooth structure and not enc	Clinical Administrative Clinical Administrative	General Dentistry General Dentistry General Dentistry General Dentistry Pediatric Dentistry	D6740 D2391 D2950

	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	
	Denial Approval	Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical		D2150 D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2930
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned	Administrative Administrative		D2930 D2951
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740
djunctive General Services			Clinical	Oral and Maxillofacial Surgeon	
	Denial Denial	Exceeds the allowable amount (R&C Rate) Mixed Bag Fee Schedule Exists	Administrative Administrative		D2392 D7140
	Denial	Decreased Dental allowable	Administrative		D4283
ral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Heavy sedation request is denied. Records do not meet at least one condition for medical necessary.	Administrative	General Dentistry Oral and Maxillofacial Surgeon	D2391
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by			D6740
eriodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
	Denial Approval	Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative		D2391 D4275
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740
	Denial	Not Assigned	Administrative		D1510
	Denial Denial	Exceeds the allowable amount (R&C Rate) Waiting period not satisfied for proc	Administrative Administrative		D2391 D2740
rosthodontics, Removable	Denial	Dental procedure not valid for teeth	Administrative	General Dentistry	D5225
djunctive General Services		Nitrous oxide request is denied. Records do not meet at least one condition for medical necess			D9230
	Denial Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Buildup request is denied. Records do not show a very large loss of tooth structure and not end			D2740 D2950
	Denial	Exceeds the Scheduled Rate	Administrative		D2393
djunctive General Services		Heavy sedation request is denied. Records do not meet at least one condition for medical necessary			D9223
	Denial Denial	Agreement Discount Off Charges  Bridge request is alternately approved to a partial denture. Records show many missing or teel	Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7210 D6245
	Denial	Not Assigned	Administrative		D7140
estorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not end		General Dentistry	D2950
	Denial Denial	Exceeds the allowable amount (R&C Rate) Waiting period not satisfied for proc	Administrative Administrative		D6740 D3220
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2332
djunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
djunctive General Services diunctive General Services		Moderate IV sedation request is denied. Records do not meet at least one condition for medical Based on submitted documentation, benefits are recommended for the requested procedure.?			D9239 D9223
junctive General Services		Based on submitted documentation, benefits are recommended for the requested procedure.?  Based on submitted documentation, benefits are recommended for the requested procedure.?			D9944
djunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical nece	Clinical	Oral and Maxillofacial Surgeon	D9222
	Denial Denial	Waiting period not satisfied for proc Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missin	Administrative		D2950 D6740
djunctive General Services		Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missin Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeon	
djunctive General Services	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical nece	Clinical	Oral and Maxillofacial Surgeon	D9222
	Denial Denial	Not Assigned  Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by	Administrative		D2331 D6740
	Denial Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Not a Covered Service	Administrative		D6010
estorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
	Denial Denial	Mixed Bag Fee Schedule Exists Not Assigned	Administrative Administrative		D2392 D0220
	Denial	Exceeds Maximum (CMM)	Administrative		D7140
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeon	
	Denial Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Request is denied. Records did not include pre-treatment x-rays.	Clinical		D2740 D2950
estorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee	Clinical	General Dentistry	D2950
osthodontics, Removable		Exceeds the allowable amount (R&C Rate)	Administrative		D5214
ral Surgery eriodontics	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Clinical Administrative	Oral and Maxillofacial Surgeon General Dentistry	D4341
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2392
djunctive General Services		Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D9230
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate	Clinical Administrative	General Dentistry Oral and Maxillofacial Surgeon	D2740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D4341
ral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
	Denial Denial	Exceeds the allowable amount (R&C Rate) Not Assigned	Administrative Administrative		D2394 D7140
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2950
ral Surgery	Denial	Your treatment request for this bone graft has been denied. Radiograph does not document a be		Oral and Maxillofacial Surgeon	
	Denial Denial	Agreement Discount Off Charges Exceeds the Scheduled Rate	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7310 D2392
	Approval		Clinical		D6740
ndodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3220
	Denial Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Exceeds the allowable amount (R&C Rate)	Clinical Administrative		D2750 D4341
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2950
djunctive General Services		Medication request is denied. Records do not meet at least one condition for medical necessity	Clinical	Oral and Maxillofacial Surgeon	
djunctive General Services		Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeon	
djunctive General Services estorative	Denial Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical nece Exceeds the allowable amount (R&C Rate)	Clinical Administrative	Oral and Maxillofacial Surgeon General Dentistry	D9222 D2391
estorative	Denial	Procedure ineligible due to UTED	Administrative	General Dentistry	D2330
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Treatment request is denied. This service is secondary to a primary treatment that has not bee	Administrative		D2930 D2950
	Denial Denial	Preatment request is denied. This service is secondary to a primary treatment that has not bee Not Assigned	Administrative		D2392
agnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0470
	Denial Denial	Not a Covered Service Exceeds the allowable amount (R&C Rate)	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7921 D7140
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
estorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2394
	Denial Approval	Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative	General Dentistry Oral and Maxillofacial Surgeon	D4341
	Approval Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
djunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D9223
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D2392 D6740
	Denial Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	
estorative	Denial	Waiting period not satisfied for proc	Administrative	Pediatric Dentistry	D2930
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2929
ljunctive General Services ral Surgery	Denial Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical Mixed Bag Fee Schedule Exists	Clinical Administrative		D9239 D7140
estorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
osthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teel	Clinical	General Dentistry	D6245
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative	Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not end		General Dentistry	D2950
plant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6056
osthodontics, Removable estorative	Denial Denial	Exceeds the allowable amount (R&C Rate) Mixed Bag Fee Schedule Exists	Administrative Administrative		D5213 D2393
	Denial Denial	Mixed Bag Fee Schedule Exists  Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2393 D2950
djunctive General Services	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D9222
eriodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D4341
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate	Clinical Administrative		D2740 D2394
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	
		Buildup request is denied. Records do not show a very large loss of tooth structure and not end		General Dentistry	D2950
djunctive General Services estorative	Denial				
djunctive General Services estorative ral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7240
djunctive General Services estorative ral Surgery ral Surgery		Agreement Discount Off Charges	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7240 D7140 D2750

Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
	Denial Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Not a Covered Service	Clinical Administrative	General Dentistry Oral and Maxillofacial Surgeon	D6740 D7921
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
	Denial Denial		Administrative Administrative		D4341 D7210
	Approval		Clinical		D2740
	Denial		Administrative		D2393
Adjunctive General Services Orthodontics	Denial Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical nece Not Assigned	Clinical Administrative	Oral and Maxillofacial Surgeon Orthodontist	D9223 D8080
	Denial	Extraction request is alternately approved to different code. X-rays do not support the code req		Oral and Maxillofacial Surgeon	
	Denial		Administrative		D8080
	Denial Denial		Administrative Administrative		D2391 D4341
	Approval		Clinical	Oral and Maxillofacial Surgeon	
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740
	Approval Denial		Clinical Administrative		D9944 D2392
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by	Clinical	General Dentistry	D6740
	Denial		Administrative		D2392
	Denial Denial		Administrative Administrative		D2391 D4341
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teel	Clinical	General Dentistry	D6241
	Denial Denial		Administrative Administrative		D2392 D7210
Oral Surgery Adjunctive General Services			Administrative	General Dentistry Oral and Maxillofacial Surgeon	
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2740
Adjunctive General Services Adjunctive General Services			Administrative Clinical	General Dentistry Oral and Maxillofacial Surgeon	D9230
	Denial		Administrative	Oral and Maxillofacial Surgeon	
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
	Denial Denial	Not Assigned Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to	Administrative Clinical		D2331 D2740
Adjunctive General Services		Heavy sedation request is defined. Records do not meet at least one condition for medical nece			D9222
Oral Surgery	Denial	Waiting period not satisfied for proc	Administrative	Oral and Maxillofacial Surgeon	D7210
	Denial Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive re-	Clinical Clinical		D2740 D2740
	Denial Denial	Request is denied. Records did not include pre-treatment x-rays.  Bridge request is alternately approved to a partial denture. Records show many missing or teel			D6245
Prosthodontics, Removable	Denial	Exceeds frequency	Administrative	General Dentistry	D5120
	Denial Approval		Administrative		D2392
	Approval Denial		Clinical Administrative	General Dentistry Oral and Maxillofacial Surgeon	D2740 D7230
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code req	Clinical	Oral and Maxillofacial Surgeon	D7240
	Denial		Administrative		D3320
	Denial Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by Exceeds the allowable amount (R&C Rate)	Clinical Administrative		D6740 D2392
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
Periodontics	Denial		Administrative	General Dentistry	D4341
	Denial Denial		Administrative Administrative		D9230 D2930
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by		General Dentistry	D6740
	Denial		Administrative		D4341
	Denial Denial		Administrative Administrative		D6010 D7140
	Approval		Clinical		D2950
	Denial		Administrative	Oral and Maxillofacial Surgeon	
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Crown or onlay request is denied. Records show this treatment appears to be for preventive re-	Administrative Clinical	Oral and Maxillofacial Surgeon General Dentistry	D9223 D2740
	Denial	Mixed Bag Fee Schedule Exists	Administrative		D7140
	Denial		Administrative		D2332
	Denial Denial		Administrative Administrative		D2332 D2394
Adjunctive General Services			Administrative	Oral and Maxillofacial Surgeon	
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2392
	Denial Approval		Administrative Clinical		D8040 D2740
	Denial	Not Assigned	Administrative		D2391
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	
	Approval Denial		Clinical Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7240 D4341
	Denial		Administrative		D1110
	Denial		Administrative		D7140
	Denial Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treat Procedure ineligible due to UTED	Clinical Administrative		D6241 D2331
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by			D6750
Adjunctive General Services			Administrative		D9230
	Denial Denial	Waiting period not satisfied for proc  Exceeds the allowable amount (R&C Rate)	Administrative Administrative		D3220 D4341
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2331
Oral Surgery	Denial	Not Assigned	Administrative	General Dentistry	D7140
Oral Surgery Adjunctive General Services	Denial Denial	Exceeds the allowable amount (R&C Rate)  Nitrous oxide request is denied. Records do not meet at least one condition for medical necess	Administrative Clinical		D7210 D9230
Restorative	Denial	Dental procedure not valid for teeth	Administrative	General Dentistry	D2330
	Denial		Administrative		D2930
	Approval Denial		Clinical Administrative		D2752 D7210
Restorative	Denial	Agreement Discount Off Charges	Administrative	General Dentistry	D2392
	Denial Denial		Administrative		D4341
Oral Surgery Adjunctive General Services		Not a Covered Service  Nitrous oxide request is denied. Records do not meet at least one condition for medical necess	Administrative Clinical	Oral and Maxillofacial Surgeon General Dentistry	D7921 D9230
		Exceeds the allowable amount (R&C Rate)			D2331
	Denial		Administrative		
Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3320
Endodontics	Denial Denial	Not Assigned Not Assigned		General Dentistry	D3320 D7210
Endodontics Oral Surgery Adjunctive General Services Implant Services	Denial Denial Denial Denial	Not Assigned  Not Assigned  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D9223 D6010
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery	Denial Denial Denial Denial Approval	Not Assigned  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Administrative Administrative Administrative Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon	D3320 D7210 D9223 D6010 D7240
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative	Denial Denial Denial Denial	Not Assigned  Not Assigned  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Clinical Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon	D3320 D7210 D9223 D6010 D7240 D2740
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Restorative	Denial Denial Denial Denial Approval Denial Denial Denial Denial Denial	Not Assigned  Not Assigned  Exceeds the allowable amount (R&C Rate)  Extraction request is alternately approved to different code. X-rays do not support the code req  Extraction request is alternately approved to different code. X-rays do not support the code req  Extraction request is denied. Records do not show a very large loss of tooth structure and not enc	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry General Dentistry	D3320 D7210 D9223 D6010 D7240 D2740 D7240 D7240 D2950
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Oral Surgery	Denial Denial Denial Denial Denial Approval Denial Denial Denial Denial Denial	Not Assigned  Not Assigned  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.?  Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to offirent code. X-rays do not support the code req  Buildup request is denied. Records do not show a very large loss of tooth structure and not enc  Agreement Discount Off Charges	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D9223 D6010 D7240 D2740 D7240 D2950 D7210
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Oral Surgery	Denial Denial Denial Denial Denial Denial Approval Denial Denial Denial Denial Denial Approval	Not Assigned Exceeds the allowable amount (R&C Rate) Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code reg Buildup request is denied. Records do not show a very large loss of tooth structure and not ent Agreement Discount Off Charges Exceeds the support the code regulation of the code regulation of the support the code regulation.	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D9223 D6010 D7240 D2740 D7240 D2950 D7210 D2950
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Adjunctive General Services Restorative Restorative	Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D9223 D6010 D7240 D7240 D7240 D7240 D2950 D7210 D2950 D9612 D2392
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Adjunctive General Services Restorative Oral Surgery Restorative Oral Surgery	Denial	Not Assigned  Exceeds the allowable amount (R&C Rate)  Extraction request is alternately approved to different code. X-rays do not support the code req  Extraction request is alternately approved to different code. X-rays do not support the code req  Buildup request is denied. Records do not show a very large loss of tooth structure and not ent  Agreement Discount Off Charges  Based on submitted documentation, benefits are recommended for the requested procedure.?  Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Mixed Bag Fee Schedule Exists	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Administrative Clinical Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry General Dentistry General Dentistry	D3320 D7210 D9223 D8010 D7240 D7240 D7240 D7240 D7295 D7210 D2950 D7210 D2950 D9612 D2392 D71140
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Adjunctive General Services Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery	Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Mixed Bag Fee Schedule Exists Mixed Bag Fee Schedule Exists Nixed Bag Fee Schedule Exists	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D9223 D6010 D7240 D7240 D7240 D7240 D2950 D7210 D2950 D9612 D2392
Endodontics Oral Surgery Adjunctive General Services Implant Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery General Services Restorative Oral Surgery Oral Surgery Oral Surgery Adjunctive General Services Restorative Adjunctive General Services Restorative	Denial Denial Denial Denial Approval Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to officent code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Mixed Bag Fee Schedule Ex	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Administrative Clinical Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Orthodontist	D3320 D7210 D7210 D7210 D7240 D7240 D7240 D7240 D7240 D72950 D7210 D2950 D7210 D2950 D7210 D2950 D7140 D7140 D7140 D7140 D7230 D72740
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Adjunctive General Services Restorative Oral Surgery Oral Surgery Adjunctive General Services Restorative Oral Surgery Adjunctive General Services Restorative Oral Surgery	Denial Denial Denial Denial Denial Approval Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Mixed Bag Fee Schedule Exists Not Assigned Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D9223 D6010 D7240 D7240 D7240 D7240 D2950 D7210 D2950 D9612 D2392 D7140 D7140 D9230 D2740 D2740 D2740 D2740 D7210
Endodontics Oral Surgery Adjunctive General Services Implant Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative General Services Restorative Oral Surgery Restorative	Denial Denial Denial Denial Approval Denial	Not Assigned  Exceeds the allowable amount (R&C Rate)  Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is denied. Records do not show a very large loss of tooth structure and not encore and exceeds the structure and exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Administrative Clinical Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D7210 D7210 D7240 D7240 D7240 D7240 D7240 D72950 D7210 D2950 D7210 D2950 D7210 D2950 D7140 D7140 D7140 D7140 D7230 D72740
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery	Denial Denial Denial Denial Approval Denial	Not Assigned  Exceeds the allowable amount (R&C Rate)  Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code req  Buildup request is denied. Records do not show a very large loss of tooth structure and not encore and the structure of the structure and not encore and the structure and some structure. The structure and not encore and the structure and some structure. The structure and not encore and the structure and some structure and some structure. The structure and not encore and structure and some structure and not encore and structure. The structure and not encore and structure and not encore and structure. The structure and not encore and structure.	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Clinical Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry General Dentistry General Dentistry General Dentistry General Dentistry Orthodontist General Dentistry Oral and Maxillifacial Surgeon	D3320 D7210 D7210 D9223 D6010 D7240 D7240 D7240 D2950 D7210 D2950 D9912 D3992 D7140 D7140 D7140 D7140 D7230 D7240 D7210 D7230 D7240 D7210 D7250 D7250 D7250
Endodontics Oral Surgery Adjunctive General Services Implant Services Implant Services Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative Adjunctive General Services Restorative Oral Surgery Adjunctive General Services Restorative Oral Surgery Oral Surgery Oral Surgery Oral Surgery Oral Surgery Restorative Restorative Restorative Restorative Restorative Restorative Restorative	Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is afternately approved to different code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Not Assigned Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative Clinical Administrative Clinical Administrative Clinical Administrative Clinical Administrative Clinical Administrative	General Dentilstry General Dentilstry Oral and Maxillofacial Surgeon General Dentilstry Oral and Maxillofacial Surgeon General Dentilstry	D3320 D7210 D7210 D7210 D7240 D7240 D7240 D7240 D7240 D7240 D7210 D2950 D7210 D2950 D7140 D7140 D7140 D7140 D7140 D7140 D7210 D2930 D7240 D7210 D2951 D7240 D7210 D2391 D2393
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Oral Surgery Restorative Oral Surgery Oral Surgery Oral Surgery Oral Surgery Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative	Denial Denial Denial Denial Denial Approval Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to officent code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Clinical Administrative Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry General Dentistry General Dentistry General Dentistry General Dentistry Orthodontist General Dentistry	D3320 D7210 D9223 D80010 D7240 D7240 D7240 D2950 D7210 D2950 D9612 D2950 D7140 D7140 D7140 D7140 D7140 D7140 D7230 D7240 D7210 D7250 D7210 D7250 D7250 D7260 D7260 D7260 D7260 D7260
Endodontics Oral Surgery Adjunctive General Services Implant Services Oral Surgery Restorative Oral Surgery Oral Surgery Restorative Oral Surgery Restorative Oral Surgery Restorative	Denial Denial Denial Denial Denial Approval Denial	Not Assigned  Exceeds the allowable amount (R&C Rate)  Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code reg Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges  Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Not Assigned  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Clinical Administrative Clinical Administrative Clinical Clinical Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D7210 D7210 D7240 D7240 D7240 D7240 D7240 D7240 D7210 D2950 D7210 D2950 D7210 D3932 D7140
Endodontics Oral Surgery Adjunctive General Services Implant Services Implant Services Oral Surgery Restorative Oral Surgery Restorative	Denial	Not Assigned Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code reg Buildup request is denied. Records do not show a very large loss of tooth structure and not ent Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Not Assigned Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Clinical Administrative Clinical Administrative Clinical Clinical Administrative Clinical Clinical Clinical Administrative Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D7210 D7210 D7223 D6010 D7240 D7240 D7240 D7240 D7210 D2950 D7210 D2950 D7140 D7140 D7140 D7140 D7140 D7210 D2230 D2740 D7210 D2950 D7140 D7210 D2930 D7240 D7210 D2930 D7240 D7210 D2930 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7290
Endodontics Oral Surgery Adjunctive General Services Implant Services Implant Services Oral Surgery Restorative Oral Surgery Oral Surgery Oral Surgery Oral Surgery Oral Surgery Oral Surgery Adjunctive General Services Restorative Restorative Oral Surgery Restorative Oral Surgery Restorative Restorativ	Denial Denial Denial Denial Denial Approval Denial	Not Assigned  Exceeds the allowable amount (R&C Rate)  Extraction request is alternately approved to a filling. Records do not show 50% loss of to Extraction request is alternately approved to different code. X-rays do not support the code req Buildup request is denied. Records do not show a very large loss of tooth structure and not enc Agreement Discount Off Charges  Based on submitted documentation, benefits are recommended for the requested procedure.? Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Mixed Bag Fee Schedule Exists  Nixed Bag Fee Schedule Exists  Not Assigned  Exceeds the allowable amount (R&C Rate)  Exceeds the Scheduled Exist (R&C Rate)  Exceeds the Scheduled Fate (R&C Rate)	Administrative Administrative Administrative Administrative Administrative Clinical Clinical Clinical Clinical Clinical Clinical Administrative Clinical Administrative Clinical Administrative Clinical Administrative Clinical Clinical Administrative Clinical Clinical Clinical Administrative Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D3320 D7210 D7210 D7210 D7223 D6010 D7240 D7240 D7240 D7240 D7210 D2950 D7210 D2950 D7140 D7140 D7140 D7140 D7140 D7210 D2230 D2740 D7210 D2950 D7140 D7210 D2930 D7240 D7210 D2930 D7240 D7210 D2930 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7293 D7240 D7290

Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2391
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2393
Restorative	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not end			D2950
Prosthodontics, Fixed Adjunctive General Services	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missin Exceeds the allowable amount (R&C Rate)		General Dentistry Oral and Maxillofacial Surgeon	D6245
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of too			D2750
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Oral Surgery	Denial Denial			Oral and Maxillofacial Surgeon	
Oral Surgery Prosthodontics, Fixed	Denial	Agreement Discount Off Charges  Treatment request is denied. This treatment is considered to be inclusive with the primary treat		Oral and Maxillofacial Surgeon General Dentistry	D6245
Orthodontics	Denial	Decreased Dental allowable	Administrative	General Dentistry	D8080
Restorative	Denial				D2391
Restorative Restorative	Denial Approval	Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?			D2335 D2954
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee	Clinical	General Dentistry	D2950
	Denial				D5110
Restorative Restorative	Denial Denial				D2392 D2392
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D7961
Oral Surgery	Denial				D7140
Oral Surgery Prosthodontics, Fixed	Denial Denial	Mixed Bag Fee Schedule Exists  Treatment request is denied. This treatment is considered to be inclusive with the primary treat			D7210 D6245
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?		General Dentistry	D2740
Diagnostic	Denial				D0272
Oral Surgery Implant Services	Denial Denial			Oral and Maxillofacial Surgeon General Dentistry	D7210 D6058
Restorative	Denial				D2392
Adjunctive General Services					D9944
Periodontics Restorative	Denial Denial				D4341 D2950
Oral Surgery	Denial			Oral and Maxillofacial Surgeon	
Restorative	Denial				D2330
Restorative Restorative	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Buildup request is denied. Records do not show a very large loss of tooth structure and not end			D2750 D2950
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7230
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Prosthodontics, Removable Restorative	Denial Denial	Mixed Bag Fee Schedule Exists Buildup request is denied. Records do not show a very large loss of tooth structure and not end			D5130 D2950
Restorative	Denial				D2391
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7210
Oral Surgery Restorative	Denial Approval	Agreement Discount Off Charges Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeon General Dentistry	D7140 D2740
Oral Surgery	Approval Denial	Exceeds the allowable amount (R&C Rate)			D2740 D7140
Implant Services	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
Restorative Restorative	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740 D2950
Periodontics	Denial Denial	Treatment request is denied. This service is secondary to a primary treatment that has not bee Not Assigned			D2950 D4341
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0220
Oral Surgery	Denial Denial				D7140 D4341
Periodontics Restorative	Denial				D2330
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Endodontics	Denial Denial				D3120 D2391
Restorative Restorative	Denial				D2335
Adjunctive General Services		Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D9223
Restorative	Approval				D2740
Oral Surgery Prosthodontics, Fixed	Denial Denial	Agreement Discount Off Charges  Treatment request is denied. This treatment is considered to be inclusive with the primary treat		Oral and Maxillofacial Surgeon General Dentistry	D6241
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)			D6245
Oral Surgery Endodontics	Denial Denial				D7210 D3330
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative Oral Surgery	Denial Denial			Pediatric Dentistry Oral and Maxillofacial Surgeon	D2391
Diagnostic	Denial				D0340
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treat	Clinical	Oral and Maxillofacial Surgeon	D9613
Oral Surgery	Denial				D7210
Implant Services Oral Surgery	Denial Denial	Implant service request is denied. Records appear to show this service may not work without n Agreement Discount Off Charges		Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Restorative	Denial	Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of to			D2740
Restorative Adjunctive General Services	Denial Denial			General Dentistry Oral and Maxillofacial Surgeon	D2740 D9223
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial				D2392
Restorative Restorative	Denial Denial	Exceeds the allowable amount (R&C Rate)  Treatment request is denied. This service is secondary to a primary treatment that has not bee			D2391 D2950
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative Restorative	Denial Denial				D2331 D2392
Restorative Restorative	Denial Denial				D2392 D2392
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6245
Prosthodontics, Fixed Oral Surgery	Approval Denial			General Dentistry Oral and Maxillofacial Surgeon	D6740 D7210
Periodontics	Denial				D4341
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2740
Oral Surgery Restorative	Denial Denial			Oral and Maxillofacial Surgeon General Dentistry	D7310 D2331
Adjunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medica	Clinical	General Dentistry	D9243
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7140
Oral Surgery Prosthodontics, Removable	Denial Denial			Oral and Maxillofacial Surgeon General Dentistry	D7140 D5211
Oral Surgery	Denial	Extraction request is alternately approved to different code. X-rays do not support the code req	Clinical	Oral and Maxillofacial Surgeon	D7240
Diagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0330
Restorative Restorative	Denial Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of too Procedure ineligible due to UTED			D2740 D2335
Restorative	Denial				D2392
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D2392
Restorative Adjunctive General Services	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive re-	Clinical		D2740 D9243
					D3310
Endodontics		Moderate IV sedation request is denied. Records do not meet at least one condition for medica Exceeds the allowable amount (R&C Rate)	Administrative		
Endodontics Diagnostic	Denial Denial Denial	Exceeds the allowable amount (R&C Rate) Not Assigned	Administrative	General Dentistry	D0150
Endodontics Diagnostic Prosthodontics, Removable	Denial Denial Denial Denial	Exceeds the allowable amount (R&C Rate) Not Assigned Exceeds the Scheduled Rate	Administrative Administrative	General Dentistry General Dentistry	D5214
Endodontics Diagnostic	Denial Denial Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Administrative Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon	D5214
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative	Denial Denial Denial Denial Denial Denial Denial Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc	Administrative Administrative Clinical Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry	D5214 D7230 D2332 D2930
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery	Denial Denial Denial Denial Approval Denial Denial Denial Denial Denial	Exceeds the allowable amount (R&C Rate) Not Assigned Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.? Not Assigned Waiting period not satisfied for proc Agreement Discount Off Charges	Administrative Administrative Clinical Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon	D5214 D7230 D2332 D2930 D7140
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative	Denial Denial Denial Denial Denial Denial Denial Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc  Agreement Discount Off Charges  Agreement Discount Off Charges	Administrative Administrative Clinical Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	D5214 D7230 D2332 D2930 D7140
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Periodontics	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc  Agreement Discount Off Charges  Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry General Dentistry	D5214 D7230 D2332 D2930 D7140 D7210 D2392
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Restorative Periodontics Implant Services	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc  Agreement Discount Off Charges  Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative	General Dentistry Gral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry General Dentistry General Dentistry General Dentistry	D5214 D7230 D2332 D2930 D7140 D7210 D2392 D4341
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Periodontics	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc  Agreement Discount Off Charges  Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Clinical Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry	D5214 D7230 D2332 D2930 D7140 D7210 D2392
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Estorative Periodontics Implant Services Restorative Restorative Restorative Restorative Restorative Restorative Restorative	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc Agreement Discount Off Charges Agreement Discount Off Charges Mixed Bag Fee Schedule Exists  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Not Assigned  Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Administrative Clinical Administrative Clinical	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry	DS214 D7230 D2332 D2930 D7140 D7210 D2392 D4341 D6057 D2392 D2140 D22950
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Oral Surgery Implant Services Restorative Restorative Restorative Restorative Restorative Restorative Restorative Restorative Orthodontics	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned Waiting period not satisfied for proc Agreement Discount Off Charges Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?  Decreased Dental allowable	Administrative Administrative Clinical Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Prediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry	DS214 D7230 D2332 D2930 D7140 D7210 D7292 D4341 D6057 D2392 D2140 D2950 D8080
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Estorative Periodontics Implant Services Restorative Restorative Restorative Restorative Orthodontics Preventive	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc Agreement Discount Off Charges Agreement Discount Off Charges Mixed Bag Fee Schedule Exists  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?  Decreased Dental allowable  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Not Assigned	Administrative Administrative Clinical Administrative Clinical Administrative Administrative Clinical Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Pediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry Fediatric Dentistry Fediatric Dentistry	D5214 D7230 D2332 D2332 D2393 D77140 D77210 D2392 D4341 D60657 D2392 D2140 D2590 D8080 D101510
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Bestorative Periodontics Implant Services Restorative Restorative Restorative Restorative Orthodontics Preventive Oral Surgery Oral Surgery Restorative	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned  Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned  Waiting period not satisfied for proc  Agreement Discount Off Charges  Agreement Discount Off Charges  Mixed Bag Fee Schedule Exists  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Dot Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?  Decreased Dental allowable  Exceeds the allowable amount (R&C Rate)  Agreement Discount Off Charges  Exceeds the allowable amount (R&C Rate)	Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Prediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry	DS214 D7230 D2332 D2332 D2930 D7140 D7210 D2392 D4341 D2950 D8080 D1510 D7240 D7240 D72391
Endodontics Diagnostic Prosthodontics, Removable Oral Surgery Restorative Restorative Oral Surgery Oral Surgery Oral Surgery Oral Surgery Oral Surgery Endodontics Implant Services Restorative Restorative Restorative Orthodontics Preventive Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)  Not Assigned Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned Waiting period not satisfied for proc Agreement Discount Off Charges Agreement Discount Off Charges Mixed Bag Fee Schedule Exists Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Not Assigned Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Exceeds the allowable amount (R&C Rate) Not Assigned Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Exceeds the allowable amount (R&C Rate) Agreement Discount Off Charges	Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative Clinical Administrative Administrative Administrative Administrative Administrative Administrative Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeon General Dentistry Prediatric Dentistry Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry Oral and Maxillofacial Surgeon General Dentistry	D5214 D7230 D72332 D72332 D7330 D77140 D7210 D7210 D7210 D7210 D72392 D72392 D7240 D7240 D7250 D7250 D7250 D7250 D7250 D7250 D7250

Endodontics	Denial	Not Assigned	Administrative	General Dentistry	D3220
Adjunctive General Services		Based on submitted documentation, benefits are recommended for the requested procedure.?			D9230
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391
Restorative	Denial	Procedure ineligible due to UTED	Administrative		D2330
	Denial	Not Assigned	Administrative		D7210
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2393
Orthodontics	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D8080
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2740
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Orthodontist	D2391
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2393
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
Restorative	Denial	Not Assigned	Administrative		D2931
	Denial	Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affect	Clinical		D2740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2929
	Denial		Administrative		D2332
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D2391
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4342
Restorative	Denial	Mixed Bag Fee Schedule Exists	Administrative		D2392
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7230
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7240
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6010
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeon	D7210
	Denial	Not Assigned	Administrative		D2392
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative		D4341
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9230
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2392
Periodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D4341
Prosthodontics, Fixed	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by	Clinical	General Dentistry	D6740
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeon	D9223
Restorative	Denial	Not Assigned	Administrative		D2330
	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7310
	Denial	Mixed Bag Fee Schedule Exists	Administrative		D2392
Restorative	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2740
	Denial		Administrative		D4342
Adjunctive General Services	Denial	Decreased Dental allowable	Administrative	Oral and Maxillofacial Surgeon	D9222
	Denial	Extraction request is alternately approved to different code. X-rays do not support the code req		Oral and Maxillofacial Surgeon	
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by			D6740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?		General Dentistry	D2740
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2161
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D0240