

## Arkansas Statistics for DBP Commercial Plans Pre-Service Case Review

The following information is provided to comply with a regulatory requirement for the state of Arkansas to disclose information for services that require pre-service review. The following chart includes the number of services that have received approvals, denials and partial approvals for Q3 of 2023.

REVIEW TYPE	(All)
DECISION REASON	(AII)
PROVIDER SPECIALTY	(All)
PROCEDURE CODE	(AII)

	SERVICE CATEGORY
Adjunctive General Services	93
Diagnostic	37
Endodontics	32
Implant Services	47
Maxillofacial Prosthetics	1
Oral Surgery	126
Orthodontics	12
Periodontics	63
Preventive	27
Prosthodontics, Fixed	77
Prosthodontics, Removable	18
·	533

Data Source:	gulatory Report Employer & Individual (E SB ODS				
Prepared by: SERVICE CATEGORY	SB Imformation Manager		REVIEW TYPE	PROVIDER SPECIALTY	PROCEDURE CODE
Preventive	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D1351
	Denial Denial	Waiting period not satisfied for proc Member age not within procedure norm	Administrative Administrative	Pediatric Dentistry General Dentistry	D2930 D8090
djunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Pediatric Dentistry	D9230
	Denial Denial	Not Assigned Not Assigned	Administrative Administrative	General Dentistry Pediatric Dentistry	D3220 D7961
Piagnostic	Denial	Not Assigned	Administrative	General Dentistry	D0140
	Denial Denial	Not Assigned Not Assigned	Administrative Administrative	General Dentistry Orthodontist	D2950 D4342
mplant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6010
testorative djunctive General Services	Denial Approval	Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	General Dentistry General Dentistry	D2930 D9230
eriodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Prosthodontics, Removable adjunctive General Services		Exceeds frequency Denied billed on same day	Administrative Administrative	General Dentistry General Dentistry	D5120 D9230
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
	Denial Approval	Treatment request is denied. This service is secondary to a primary treatment that has not been ap Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Clinical	General Dentistry General Dentistry	D2950 D2740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6010
Adjunctive General Services Oral Surgery	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap Extraction request is alternately approved to different code. X-rays do not support the code request		Oral and Maxillofacial Surgeon General Dentistry	D7240
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap		General Dentistry	D2950
	Denial Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth w Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry General Dentistry	D2740 D6740
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0340
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7210 D4341
mplant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6010
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate	Clinical Administrative	Oral and Maxillofacial Surgeon	
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon General Dentistry	D2740
Periodontics	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D4341
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?  Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Clinical	General Dentistry General Dentistry	D2740 D2740
Orthodontics	Denial	Braces request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D8080
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative	General Dentistry General Dentistry	D4341 D1351
mplant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6010
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Administrative	General Dentistry	D2740 D1351
Restorative	Denial	Agreement Discount Off Charges Waiting period not satisfied for proc	Administrative	Pediatric Dentistry Pediatric Dentistry	D2930
	Denial	Waiting period not satisfied for proc	Administrative	Pediatric Dentistry	D2930
	Denial Denial	Not Assigned Not Assigned	Administrative Administrative	General Dentistry Pediatric Dentistry	D2140 D7961
djunctive General Services		Not Assigned	Administrative	General Dentistry	D9230
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?  Not Assigned	Clinical Administrative	General Dentistry Orthodontist	D4277 D4341
	Denial	Not Assigned	Administrative	Oral and Maxillofacial Surgeon	
	Denial Denial	Not Assigned	Administrative Administrative	General Dentistry	D2331 D2391
Restorative Prosthodontics, Removable		Mixed Bag Fee Schedule Exists Mixed Bag Fee Schedule Exists	Administrative	General Dentistry General Dentistry	D5110
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative	General Dentistry Pediatric Dentistry	D0350 D2929
Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1120
	Denial Denial	Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)	Administrative Administrative	General Dentistry General Dentistry	D4341 D4341
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth th		General Dentistry	D6245
	Denial Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth w		General Dentistry General Dentistry	D2950 D2740
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Adjunctive General Services Adjunctive General Services		Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Heavy sedation request is denied. Records do not meet at least one condition for medical necessity		Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7250
	Denial Approval	Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	General Dentistry General Dentistry	D4341 D2740
	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1110
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate	Clinical Administrative	General Dentistry Periodontist	D2740 D7950
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6241
	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te		General Dentistry	D6740
Idjunctive General Services Idjunctive General Services		Heavy sedation request is denied. Records do not meet at least one condition for medical necessity. This medication request is denied. Records do not include a list of medications used and the reaso		Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeon	D7921
djunctive General Services testorative	Denial Denial	Agreement Discount Off Charges Agreement Discount Off Charges	Administrative Administrative	Oral and Maxillofacial Surgeon Pediatric Dentistry	D9223 D2930
Diagnostic	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0240
	Denial Denial	Agreement Discount Off Charges Agreement Discount Off Charges	Administrative Administrative	Oral and Maxillofacial Surgeon Oral and Maxillofacial Surgeon	
Oral Surgery	Denial	Agreement Discount Off Charges	Administrative	Oral and Maxillofacial Surgeon	D7210
	Denial Denial	Benefit maximum has been reached Benefit maximum has been reached	Administrative Administrative	General Dentistry General Dentistry	D7230 D8090
adjunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
djunctive General Services	Denial	Not Assigned	Administrative	General Dentistry	D9230
	Denial Denial	Not Assigned Duplicate amalgam within 6 months	Administrative Administrative	General Dentistry General Dentistry	D3320 D2392
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
	Denial Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reason Your treatment request for this bone graft has been denied. Radiograph does not document a bony		General Dentistry General Dentistry	D2740 D7953
Orthodontics	Denial	Not a Covered Service	Administrative	Orthodontist	D8070
Oral Surgery Adjunctive General Services	Denial Denial	Exceeds the Scheduled Rate Exceeds the Scheduled Rate	Administrative	Periodontist Oral and Maxillofacial Surgeon	D7950
djunctive General Services		Exceeds the Scheduled Rate  Exceeds the Scheduled Rate	Administrative Administrative	Pediatric Dentistry	D9420
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
	Denial Denial	Exceeds the Scheduled Rate Request is denied. Records did not include pre-treatment x-rays.	Administrative Clinical	General Dentistry General Dentistry	D7140 D2740
djunctive General Services	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical ne	Clinical	General Dentistry	D9243
	Denial Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough Extraction request is alternately approved to different code. X-rays do not support the code request		General Dentistry General Dentistry	D2950 D7220
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
Prosthodontics, Removable	Denial	Exceeds the allowable amount (R&C Rate)	Administrative Administrative	General Dentistry	D5120
	Denial Approval	Exceeds the allowable amount (R&C Rate)  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	General Dentistry General Dentistry	D2392 D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeon	D7210
	Denial Approval	Exceeds the Scheduled Rate  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	General Dentistry General Dentistry	D2392 D6245
iagnostic	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0272
reventive	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D1351
	Denial Approval	Agreement Discount Off Charges  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	Pediatric Dentistry General Dentistry	D7140 D4285
Oral Surgery	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D7240
Diagnostic Adjunctive General Services	Denial Approval	Not Assigned  Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Clinical	General Dentistry General Dentistry	D0220 D9230
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2950
	Denial	Not Assigned	Administrative	Orthodontist	D4341

	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General I	Dontictry	D6057
				General I		D2950
	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v		General I	Dentistry	D2740
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap		General I		D2950
	Denial Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough Exceeds the allowable amount (R&C Rate)		General I	Dentistry Maxillofacial Surgeor	D2950
	Denial			General I		D3220
Adjunctive General Services	Approval				Maxillofacial Surgeor	
	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v		General I		D2740
Adjunctive General Services		Moderate IV sedation request is denied. Records do not meet at least one condition for medical nei		General I		D9239 D2950
Restorative Adjunctive General Services	Denial Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough Moderate IV sedation request is denied. Records do not meet at least one condition for medical ner		General I Periodon		D9239
	Denial			General I		D3220
	Denial			General I	Dentistry	D2160
	Denial			General I		D4341
	Approval			General I		D6751
Adjunctive General Services Adjunctive General Services		Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.  Moderate IV sedation request is denied. Records do not meet at least one condition for medical ner		General I General I		D9230 D9243
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by you		General I		D6752
	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth th		General I		D6245
				General I		D6750
	Denial			General I		D2331
	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the allowable amount (R&C Rate)		General I General I		D6750 D2393
	Denial			General I		D0120
	Denial			General I		D2740
Oral Surgery	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric	Dentistry	D7140
Adjunctive General Services		Heavy sedation request is denied. Records do not meet at least one condition for medical necessity			Maxillofacial Surgeor	
Adjunctive General Services Diagnostic	Denial Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical ner Root canal includes all related services	Clinical Administrative	General I General I	Dentistry	D9243 D0230
	Denial				Maxillofacial Surgeor	
	Denial			General I		D4341
				General I		D7140
				General [		D2930
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap		General I		D2950
Adjunctive General Services Restorative	Denial Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth in		Oral and General I	Maxillofacial Surgeor	D9222 D2740
	Denial Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v		General I General I		D2740 D2740
	Denial	Crown or onlay request is defined. Records show this treatment appears to be for preventive reason		General I		D2740
Prosthodontics, Fixed	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General [	Dentistry	D6750
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General I	Dentistry	D9944
	Approval			General I		D6240
	Denial Denial			General I General I		D2391 D2392
	Denial Denial			General I		D2392 D3310
				General I		D2950
	Denial			Orthodon		D2392
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General I	Dentistry	D6751
	Denial			General I		D2331
	Denial			General I		D2391
	Approval Denial			General I	Maxillofacial Surgeor	D2391
	Denial			General I		D2331
Adjunctive General Services					Maxillofacial Surgeor	
Implant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General I	Dentistry	D6010
	Approval			General [		D6057
	Denial			Pediatric		D2930
	Denial Denial			Pediatric General I		D2930 D4341
				General I		D4381
Adjunctive General Services				General I		D9999
	Denial					D1110
			Administrative	Orthodon		
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General [	Dentistry	D2954
Restorative Restorative	Approval Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?  Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Clinical	General I General I	Dentistry Dentistry	D2954 D2740
Restorative Restorative Restorative	Approval Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable	Clinical Clinical Administrative	General I General I General I	Dentistry Dentistry Dentistry	D2954 D2740 D2962
Restorative Restorative Restorative Periodontics	Approval Approval Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Request is denied. Procedure code submitted appears to be wrong for the procedure being perform	Clinical Clinical Administrative Clinical	General I General I General I Periodon	Dentistry Dentistry Dentistry tist	D2954 D2740 D2962 D4266
Restorative Restorative Restorative Periodontics Adjunctive General Services	Approval Approval Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable	Clinical Clinical Administrative Clinical Clinical	General I General I General I Periodon	Dentistry Dentistry Dentistry tist Maxillofacial Surgeor	D2954 D2740 D2962 D4266
Restorative Restorative Restorative Periodontics Adjunctive General Services	Approval Approval Denial Denial Denial Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Clinical Administrative Clinical Clinical Clinical Clinical	General I General I General I Periodon Oral and General I Oral and	Dentistry Dentistry Dentistry tist Maxillofacial Surgeor Dentistry Maxillofacial Surgeor	D2954 D2740 D2962 D4266 D9222 D2950 D9223
Restorative Restorative Restorative Periodontics Adjunctive General Services Restorative Adjunctive General Services Adjunctive General Services Adjunctive General Services	Approval Approval Denial Denial Denial Denial Approval Approval	Based on submitted documentation, benefits are recommended for the requested procedure.? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Heavy sedation request is denied. Records do not meet at least one condition for medical necessity, Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Clinical Administrative Clinical Clinical Clinical Clinical Clinical Clinical	General I General I General I Periodon Oral and General I Oral and Oral and	Dentistry Dentistry Dentistry tist Maxillofacial Surgeor Dentistry Maxillofacial Surgeor Maxillofacial Surgeor Maxillofacial Surgeor	D2954 D2740 D2962 D4266 D9222 D2950 D9223 D9223
Restorative Restorative Restorative Periodontics Adjunctive General Services Restorative Adjunctive General Services Adjunctive General Services Restorative Restorative	Approval Approval Denial Denial Denial Denial Denial Approval Approval Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Clinical Clinical Administrative Clinical Clinical Clinical Clinical Clinical Administrative	General I General I General I Periodon Oral and General I Oral and Oral and General I	Dentistry Dentistry Dentistry tist Maxillofacial Surgeor Dentistry Maxillofacial Surgeor Maxillofacial Surgeor Dentistry Dentistry	D2954 D2740 D2962 D4266 D9222 D2950 D9223 D9223 D2160
Restorative Restorative Restorative Periodontics Adjunctive General Services Restorative Adjunctive General Services Adjunctive General Services Restorative Restorative Endodontics	Approval Approval Denial Denial Denial Denial Approval Approval Denial Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate)	Clinical Clinical Administrative Clinical Clinical Clinical Clinical Clinical Clinical Administrative Administrative	General I General I General I Periodon Oral and General I Oral and Oral and General I General I	Dentistry Dentistry Dentistry tist Maxillofacial Surgeor Dentistry Maxillofacial Surgeor Maxillofacial Surgeor Maxillofacial Surgeor Dentistry Dentistry	D2954 D2740 D2962 D4266 D9222 D2950 D9223 D9223 D9230 D3310
Restorative Restorative Restorative Periodontics Adjunctive General Services Restorative Adjunctive General Services Adjunctive General Services Restorative Restorative Endodontics	Approval Approval Denial Denial Denial Denial Denial Approval Approval Denial Denial Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure.? Based on submitted documentation, benefits are recommended for the requested procedure.? Decreased Dental allowable Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing the Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate)	Clinical Clinical Administrative Clinical Clinical Clinical Clinical Clinical Clinical Administrative Administrative	General I General I General I Periodon Oral and General I Oral and Oral and General I	Dentistry Dentistry Dentistry tist Maxillofacial Surgeor Dentistry Maxillofacial Surgeor Maxillofacial Surgeor Dentistry Dentistry Dentistry Dentistry	D2954 D2740 D2962 D4266 D9222 D2950 D9223 D9223 D2160
Restorative Restorative Restorative Restorative Periodontics Adjunctive General Services Restorative Adjunctive General Services Adjunctive General Services Adjunctive General Services Restorative Endodontics Restorative Prosthodontics, Removable	Approval Approval Denial Denial Denial Denial Denial Approval Approval Denial Denial Denial Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?  Decreased Dental allowable  Request is denied. Procedure code submitted appears to be wrong for the procedure being perform  Heavy sedation request is denied. Records do not meet at least one condition for medical necessity  Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te  Based on submitted documentation, benefits are recommended for the requested procedure.?  Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)  Exceeds the showled be amount (R&C Rate)	Clinical Clinical Clinical Clinical Clinical Clinical Clinical Clinical Clinical Administrative Administrative Administrative Administrative	General I General I General I Periodon Oral and General I Oral and Oral and General I General I	Dentistry Dentistry Dentistry itst Maxillofacial Surgeor Dentistry Maxillofacial Surgeor Maxillofacial Surgeor Dentistry Dentistry Dentistry Dentistry Dentistry	D2954 D2740 D2962 D4266 D4266 D9222 D2950 D9223 D9223 D2160 D3310 D2392
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Adjunctive General Services Denial Heavy sedation request is denied. Records do not meet at least one condition for medical necessity Clinical Oral and Maxillofacial Surgeor D9222	Adjunctive General Services I	Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity	Clinical	Oral and Maxillofacia	al Surgeor D9222	
Restorative Denial Exceeds the allowable amount (R&C Rate) Administrative General Dentistry D2930	Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2930	

Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2950
		Exceeds the allowable amount (R&C Rate)		General Dentistry	D7210
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6740
Restorative Restorative	Denial Denial			General Dentistry General Dentistry	D2391 D2950
Periodontics	Denial			General Dentistry	D4341
	Denial			General Dentistry	D2392
				General Dentistry Pediatric Dentistry	D2740 D0240
	Denial		Administrative	Pediatric Dentistry	D0350
Restorative	Denial			Pediatric Dentistry	D2392
	Denial Denial			Oral and Maxillofacial Surgeon General Dentistry	D7140 D6245
				General Dentistry	D4277
	Denial			Pediatric Dentistry	D2930
	Denial Denial			Pediatric Dentistry General Dentistry	D7962 D0140
Adjunctive General Services		Not Assigned		General Dentistry	D9230
Implant Services	Approval			General Dentistry	D6058 D2335
	Denial Denial			General Dentistry General Dentistry	D2740
	Denial		Administrative	General Dentistry	D2391
Restorative Adjunctive General Services	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough Moderate IV sedation request is denied. Records do not meet at least one condition for medical ner		General Dentistry Periodontist	D2950
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)		Periodontist Oral and Maxillofacial Surgeor	D9243 D7210
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
	Denial			General Dentistry	D4341
	Approval Approval			Oral and Maxillofacial Surgeon General Dentistry	D2950
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeon	D7953
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?		General Dentistry	D2950
	Denial Denial	Your treatment request for this bone graft has been denied. Radiograph does not document a bony Crown or onlay request is denied. Records show this treatment appears to be for preventive reason		General Dentistry General Dentistry	D7953 D2740
		Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
Implant Services Endodontics	Denial Denial			Periodontist General Dentistry	D6058 D3330
Prosthodontics, Fixed	Denial	Bridge request is alternately approved to a partial denture. Records show many missing or teeth th	Clinical	General Dentistry	D6245
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v	Clinical	General Dentistry	D2740
				General Dentistry Oral and Maxillofacial Surgeon	D2740 D7021
Oral Surgery Implant Services	Denial Denial			Oral and Maxillofacial Surgeor General Dentistry	D7921 D6057
Oral Surgery	Denial	Not a Covered Service	Administrative	Oral and Maxillofacial Surgeor	D7921
Diagnostic	Denial			General Dentistry	D0470
				General Dentistry General Dentistry	D4341 D2391
	Denial			Periodontist	D6010
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6740
Restorative Periodontics	Denial Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v Decreased Dental allowable		General Dentistry General Dentistry	D2740 D4342
	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v		General Dentistry	D2740
		Treatment request is denied. This service is secondary to a primary treatment that has not been ap		General Dentistry	D2950
Adjunctive General Services		Heavy sedation request is denied. Records do not meet at least one condition for medical necessity		Oral and Maxillofacial Surgeon	
Adjunctive General Services Oral Surgery	Denial Denial	Heavy sedation request is denied. Records do not meet at least one condition for medical necessity. Not a Covered Service		Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor	
Restorative	Denial			General Dentistry	D2740
Adjunctive General Services		Nitrous oxide request is denied. This is included as part of your other anesthesia services.	Clinical	General Dentistry	D9230
	Denial	Extraction request is alternately approved to different code. X-rays do not support the code request		General Dentistry	D7240
	Denial Denial			General Dentistry General Dentistry	D7921 D7210
				General Dentistry	D7220
	Denial			General Dentistry	D1351
Implant Services Restorative	Approval Approval			General Dentistry General Dentistry	D6010 D2950
Restorative	Approval			General Dentistry	D2740
	Approval			General Dentistry	D6241
Oral Surgery Adjunctive General Services	Approval			Oral and Maxillofacial Surgeon General Dentistry	D7240 D9230
Restorative	Denial	Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v		General Dentistry	D2740
Adjunctive General Services	Denial	Treatment request is denied. This treatment is considered to be inclusive with the primary treatmer	Clinical	General Dentistry	D9230
Adjunctive General Services		Heavy sedation request is denied. Records do not meet at least one condition for medical necessity		Oral and Maxillofacial Surgeon	
Orthodontics Adjunctive General Services	Denial Denial			General Dentistry General Dentistry	D8080 D9230
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2392
Adjunctive General Services				Oral and Maxillofacial Surgeon	
Restorative Restorative	Approval Approval			General Dentistry General Dentistry	D2950 D2740
	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6056
	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by you		General Dentistry	D6740
Restorative Adjunctive General Services	Denial Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap Decreased Dental allowable	Clinical Administrative	General Dentistry  Oral and Maxillofacial Surgeon	D2950 D9613
	Denial	Request is denied. Procedure code submitted appears to be wrong for the procedure being perform	Clinical	Oral and Maxillofacial Surgeon	
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2949
	Denial Denial			General Dentistry General Dentistry	D2740 D2930
Endodontics	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3330
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0272
Adjunctive General Services Prosthodontics, Fixed				General Dentistry General Dentistry	D9944 D6740
Prosthodontics, Fixed	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D6245
Prosthodontics, Fixed	Denial			General Dentistry	D6245
Restorative Implant Services	Approval Denial	Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate		General Dentistry Periodontist	D2740 D6058
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7220
				General Dentistry General Dentistry	D4341 D6750
	Approval Approval			General Dentistry General Dentistry	D2740
Diagnostic	Denial	Exceeds the Scheduled Rate	Administrative	Pediatric Dentistry	D0240
Adjunctive General Services				Oral and Maxillofacial Surgeon	
Oral Surgery Diagnostic	Denial Denial		Administrative Administrative	Oral and Maxillofacial Surgeon General Dentistry	D7283 D0330
Endodontics	Denial	Waiting period not satisfied for proc	Administrative	Pediatric Dentistry	D3220
Restorative	Denial	Waiting period not satisfied for proc	Administrative	Pediatric Dentistry	D2930
Restorative Adjunctive General Services	Denial Denial			General Dentistry General Dentistry	D2150 D9230
,	Denial	Not Assigned	Administrative	Orthodontist	D4342
Periodontics		Not Assigned	Administrative	General Dentistry	D2930
Restorative		Not Assigned		General Dentistry	D4341
Restorative Periodontics	Denial		Administration		D5110
Restorative Periodontics Prosthodontics, Removable	Denial Denial	Exceeds frequency		General Dentistry General Dentistry	D2950
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic	Denial Denial Denial Denial	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays. Exceeds the allowable amount (R&C Rate)	Clinical Administrative	General Dentistry General Dentistry	D2950 D0330
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic Periodontics	Denial Denial Denial Denial Denial Denial	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays. Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate)	Clinical Administrative Administrative	General Dentistry General Dentistry General Dentistry	D0330 D4341
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic Periodontics Restorative	Denial Denial Denial Denial Denial Denial Denial	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays. Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate)	Clinical Administrative Administrative Administrative	General Dentistry General Dentistry General Dentistry General Dentistry	D0330 D4341 D2331
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic Periodontics Restorative Oral Surgery	Denial Denial Denial Denial Denial Denial Denial Approval	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays. Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Administrative Administrative Administrative Clinical	General Dentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor	D0330 D4341 D2331 D7240
Restorative Periodontics, Removable Restorative Diagnostic Periodontics Restorative Oral Surgery Oral Surgery Oral Surgery	Denial Denial Denial Denial Denial Denial Denial Denial Approval Denial Approval	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays.  Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Administrative Administrative Administrative Clinical Administrative Clinical	General Dentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor General Dentistry	D0330 D4341 D2331 D7240 D7283 D6751
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic Periodontics Restorative Oral Surgery Oral Surgery Oral Surgery Prosthodontics, Fixed Restorative	Denial Denial Denial Denial Denial Denial Denial Denial Approval Denial Denial Denial Denial	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays.  Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate	Clinical Administrative Administrative Administrative Clinical Administrative Clinical Administrative	General Dentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor General Dentistry General Dentistry General Dentistry	D0330 D4341 D2331 D7240 D7283 D6751 D2740
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic Periodontics Restorative Oral Surgery Oral Surgery Prosthodontics, Fixed Restorative Diagnostic	Denial Denial Denial Denial Denial Denial Denial Denial Approval Denial Approval	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays.  Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate Exceeds the Scheduled Rate	Clinical Administrative Administrative Administrative Clinical Administrative Clinical Administrative Administrative Administrative	General Dentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor General Dentistry General Dentistry General Dentistry	D0330 D4341 D2331 D7240 D7283 D6751 D2740 D0999
Restorative Periodontics Prosthodontics, Removable Restorative Diagnostic Periodontics Restorative Oral Surgery Oral Surgery Prosthodontics, Fixed Restorative Diagnostic Periodontics Restorative Diagnostic Periodontics Restorative Restorative	Denial	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays.  Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate Exceeds the Scheduled Rate Exceeds the Scheduled Rate Exceeds Service Amount Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical Administrative Administrative Clinical Administrative Clinical Administrative Clinical Administrative Clinical Clinical Clinical Clinical	General Dentistry General Pentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor General Dentistry General Dentistry Oral and Maxillofacial Surgeor General Dentistry Oral and Maxillofacial Surgeor General Dentistry	D0330 D4341 D2331 D7240 D7283 D6751 D2740 D0999 D4266 D2740
Restorative Preirodontics Prosthodontics, Removable Restorative Diagnostic Periodontics Restorative Oral Surgery Oral Surgery Oral Surgery Prosthodontics, Fixed Restorative Diagnostic Periodontics Restorative Diagnostic	Denial	Exceeds frequency Request is denied. Records did not include pre-treatment x-rays.  Exceeds the allowable amount (R&C Rate) Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the Scheduled Rate Exceeds Service Amount Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Based on submitted documentation, benefits are recommended for the requested procedure.?  Exceeds the allowable amount (R&C Rate)	Clinical Administrative Administrative Administrative Clinical Administrative Clinical Administrative Administrative Clinical Clinical Administrative Administrative	General Dentistry General Dentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor General Dentistry General Dentistry General Dentistry General Dentistry Oral and Maxillofacial Surgeor	D0330 D4341 D2331 D7240 D7283 D6751 D2740 D0999 D4266

Preventive	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D1354
					D6740
					D2161
Prosthodontics, Fixed Adjunctive General Services			Clinical Clinical		D6241 D9230
		Treatment request is denied. This service is secondary to a primary treatment that has not been ap			D2950
	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General Dentistry	D6750
Oral Surgery Prosthodontics, Removable					D7140 D5211
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?		Oral and Maxillofacial Surgeor	
					D6245
		Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of you Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth			D2740 D2740
				General Dentistry	D2930
					D2740
					D2930 D6751
	Denial	Exceeds the Scheduled Rate			D3320
			Clinical		D4273
		Buildup request is denied. Records do not show a very large loss of tooth structure and not enough Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te			D2950 D6750
		Request is denied. Procedure code submitted appears to be wrong for the procedure being perform	Clinical	General Dentistry	D6066
	Denial Denial	Bone or cartilage graft request is denied. Records do not meet at least one condition for medical ne Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v		Oral and Maxillofacial Surgeor General Dentistry	D7953 D2740
Adjunctive General Services			Administrative		D9420
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950
					D2392 D2950
					D2740
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7140
					D1510
					D7210 D0210
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6056
					D0230 D6240
Restorative					D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
					D6057 D2950
		Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D3320
Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D0330
					D2740 D2392
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740
					D4341 D2740
			Administrative	Oral and Maxillofacial Surgeor	
			Administrative		D2740
Diagnostic Adjunctive General Services		Exceeds the Scheduled Rate  Heavy sedation request is denied. Records do not meet at least one condition for medical necessity.	Administrative	Pediatric Dentistry Oral and Maxillofacial Surgeor	D0272
Adjunctive General Services		This medication request is denied. Records do not include a list of medications used and the reaso		Oral and Maxillofacial Surgeor	
	Denial	Buildup request is denied. Records do not show a very large loss of tooth structure and not enough	Clinical	General Dentistry	D2950
		Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting c Exceeds the allowable amount (R&C Rate)	Clinical Administrative		D2740 D6740
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Orthodontist	D2750
Adjunctive General Services				Oral and Maxillofacial Surgeor	
					D4341 D1351
Implant Services	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6010
					D6740
					D2150 D1206
	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D3220
Adjunctive General Services Restorative	Denial Approval				D9222 D2950
					D2934
			Administrative	Pediatric Dentistry	D3220
		Based on submitted documentation, benefits are recommended for the requested procedure.?  Bridge request is alternately approved to a partial denture. Records show many missing or teeth th	Clinical	Oral and Maxillofacial Surgeor General Dentistry	D7241 D6245
					D1351
					D4341
			Administrative Clinical		D1110 D2740
			Administrative	General Dentistry	D3320
					D2391
			Clinical Administrative		D2750 D2392
					D2391
	Approval		Clinical	Oral and Maxillofacial Surgeor	
			Clinical Administrative		D2740 D3330
Endodontics	Denial	Exceeds Maximum (CMM)	Administrative	General Dentistry	D3330
					D7220 D2930
			Administrative		D2150
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2930
Preventive Adjunctive General Services					D1351 D9230
Restorative	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
		Crown or onlay request is alternately approved to a filling. Records do not show 50% loss of tooth in			D2740 D6740
		Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by you Treatment request is denied. This treatment is considered to be inclusive with the primary treatmer			D6740 D6245
Restorative	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reasor	Clinical	General Dentistry	D2740
		Your treatment request for this bone graft has been denied. Radiograph does not document a bony Exceeds the allowable amount (R&C Rate)		Oral and Maxillofacial Surgeor General Dentistry	D7953 D2950
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical		D2740
Restorative	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D2391
				Oral and Maxillofacial Surgeor General Dentistry	D7280 D2392
		Exceeds the Scheduled Rate  Buildup request is denied. Records do not show a very large loss of tooth structure and not enough			D2392 D2950
Restorative	Denial	Crown or onlay request is denied. Records do not show decay or fracture of more than 50% of you	Clinical	General Dentistry	D2740
		Treatment request is denied. Your dental plan does not cover services to treat the effects of tooth v Not a Covered Service		General Dentistry Oral and Maxillofacial Surgeor	D2740 D7921
			Administrative	General Dentistry	D2392
Oral Surgery	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeor	D7210
		Buildup request is denied. Records do not show this is needed to hold a crown, but instead to corre Based on submitted documentation, benefits are recommended for the requested procedure.?			D2950 D6750
Adjunctive General Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D9230
Restorative	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Pediatric Dentistry	D2929
Restorative			Administrative Administrative		D2160 D0150
Diagnostic					D3330
					D2740
Endodontics Restorative	Approval				D2391
Endodontics Restorative Restorative	Approval Denial	Exceeds the Scheduled Rate	Administrative		
Endodontics Restorative Restorative Periodontics	Approval Denial Denial	Exceeds the Scheduled Rate Exceeds the Scheduled Rate	Administrative Administrative	General Dentistry General Dentistry Oral and Maxillofacial Surgeor	D4341
Endodontics Restorative Restorative Periodontics Oral Surgery Restorative	Approval Denial Denial Approval Denial	Exceeds the Scheduled Rate Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate	Administrative Administrative Clinical Administrative	General Dentistry Oral and Maxillofacial Surgeor General Dentistry	D4341 D7240 D2393
Endodontics Restorative Restorative Periodontics Oral Surgery Restorative Restorative	Approval Denial Denial Approval Denial Approval	Exceeds the Scheduled Rate Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Administrative Clinical Administrative Clinical	General Dentistry Oral and Maxillofacial Surgeor General Dentistry General Dentistry	D4341 D7240 D2393 D2740
Endodontics Restorative Periodontics Oral Surgery Restorative Restorative Periodontics	Approval Denial Denial Approval Denial Approval Denial Approval	Exceeds the Scheduled Rate Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.? Exceeds the Scheduled Rate Based on submitted documentation, benefits are recommended for the requested procedure.?	Administrative Administrative Clinical Administrative Clinical Administrative Administrative	General Dentistry Oral and Maxillofacial Surgeor General Dentistry General Dentistry General Dentistry	D4341 D7240 D2393

				General Dentistry Oral and Maxillofacial Surgeor	
		Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2950 D7140
Orthodontics I	Denial	Not a Covered Service	Administrative	General Dentistry	D8080
		Exceeds the Scheduled Rate Treatment request is denied. This treatment is considered to be inclusive with the primary treatmer			D0240 D6245
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6750
Adjunctive General Services I Restorative					D9230 D2740
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
		Request is denied. Procedure code submitted appears to be wrong for the procedure being perform Not a Covered Service			D6066 D8070
Prosthodontics, Fixed	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D6751
Oral Surgery I	Denial	Exceeds the Scheduled Rate	Administrative	Oral and Maxillofacial Surgeor	
				General Dentistry Oral and Maxillofacial Surgeor	D2391 D7240
Oral Surgery I	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D7210
Adjunctive General Services I Endodontics					D9940 D3330
Adjunctive General Services I	Denial	Moderate IV sedation request is denied. Records do not meet at least one condition for medical ner	Clinical	Periodontist	D9243
		Buildup request is denied. Records do not show a very large loss of tooth structure and not enough Decreased Dental allowable			D2950 D8080
Restorative I	Denial	Crown or onlay request is denied. Records show this treatment appears to be for preventive reason	Clinical	General Dentistry	D2740
Restorative I	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap Buildup request is denied. Records do not show a very large loss of tooth structure and not enough	Clinical	General Dentistry	D2950
	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General Dentistry	D6245 D2950
Prosthodontics, Fixed [	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General Dentistry	D6750
Prosthodontics, Fixed [	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General Dentistry	D6750 D2740
mplant Services	Denial	Exceeds the Scheduled Rate	Administrative	General Dentistry	D6010
					D2950 D2740
testorative [	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2740
testorative [	Denial		Administrative	General Dentistry	D2392 D2393
Restorative	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	General Dentistry	D2740
	Approval Denial				D2740 D2392
djunctive General Services I	Denial	Nitrous oxide request is denied. Records do not meet at least one condition for medical necessity.	Clinical	General Dentistry	D9230
		Treatment request is denied. This service is secondary to a primary treatment that has not been ap Replacement crown, onlay or veneer is denied. Records do not show a cavity or fracture affecting or			D2950 D2740
rosthodontics, Fixed I	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te	Clinical	General Dentistry	D6240
testorative I Prosthodontics, Removable I					D2335 D5120
testorative [	Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D2335
					D2140 D2150
Restorative I	Denial	Not Assigned	Administrative	General Dentistry	D2930
					D3220 D2950
djunctive General Services I	Denial	Not Assigned	Administrative	General Dentistry	D9999
djunctive General Services I rosthodontics, Removable I					D9230 D5214
ndodontics	Denial	Waiting period not satisfied for proc	Administrative	General Dentistry	D3220
djunctive General Services I	Denial	Benefit maximum has been reached	Administrative	General Dentistry	D9223
				Oral and Maxillofacial Surgeor Oral and Maxillofacial Surgeor	
Diagnostic I	Denial	Agreement Discount Off Charges	Administrative	Pediatric Dentistry	D0240
					D2930 D3220
mplant Services I	Denial	Exceeds the Scheduled Rate	Administrative	Periodontist	D6058
					D7140 D4341
Restorative I	Denial	Not Assigned	Administrative	General Dentistry	D2930
Restorative I	Denial	Not Assigned	Administrative	General Dentistry	D2150
	Denial Denial				D2331 D2930
Periodontics [	Denial	Not Assigned	Administrative	General Dentistry	D4355
					D3220 D1351
Restorative [	Denial	Waiting period not satisfied for proc	Administrative	Pediatric Dentistry	D2930
	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?			D4275
					D2950 D3220
Oral Surgery	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeor	D7240
					D4341 D2950
Prosthodontics, Removable I	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D5110
Restorative I	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2393
		Crown or onlay request is denied. Records show this treatment appears to be for preventive reasor Based on submitted documentation, benefits are recommended for the requested procedure.?			D2740 D2750
Restorative I	Denial	Request is denied. Records did not include pre-treatment x-rays.	Clinical	General Dentistry	D2950
					D6010 D2950
mplant Services	Approval	Based on submitted documentation, benefits are recommended for the requested procedure.?	Clinical	Oral and Maxillofacial Surgeor	D6010
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Restorative I	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D2950
		Not a Covered Service  Bridge request is alternately approved to a partial denture. Records show many missing or teeth th		Oral and Maxillofacial Surgeor General Dentistry	D7921 D6241
mplant Services [	Denial	Exceeds the Scheduled Rate	Administrative		D6058
					D7140
					D1110 D2331
Oral Surgery I	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeor	
					D0340 D2392
Oral Surgery I	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	Oral and Maxillofacial Surgeor	D7210
		Exceeds the allowable amount (R&C Rate)  Exceeds the allowable amount (R&C Rate)		Oral and Maxillofacial Surgeor General Dentistry	D/210 D1351
Prosthodontics, Fixed I	Denial	Retainer request is denied. It is only needed to support the bridge. The bridge is not covered by you	Clinical	General Dentistry	D6740
	Denial	Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical		D5211 D2950
					D4341
Adjunctive General Services I Diagnostic	Denial	Exceeds the allowable amount (R&C Rate)			D0210
					D1206 D9248
		Treatment request is defined. This service is secondary to a primary treatment that has not been ap Exceeds the allowable amount (R&C Rate)			D2393
		Treatment request is denied. This service is secondary to a primary treatment that has not been ap Treatment request is denied. This service is secondary to a primary treatment that has not been ap			D2950 D2950
Restorative [	Denial	Request is denied. Records did not include a full set of x-rays or a panoramic x-ray with missing te Treatment request is denied. This service is secondary to a primary treatment that has not been ap	Clinical	General Dentistry	D6740 D2950
Adjunctive General Services				Oral and Maxillofacial Surgeor	
					D7210
Restorative I	Denial	Exceeds the allowable amount (R&C Rate)	Administrative	General Dentistry	D2391 D7140
					D2930 D2740
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Prosthodontics, Remov	vable Denial	Mixed Bag Fee Schedule Exists	Administrative	General Dentistry	D5120
Restorative	Denial	Not Assigned	Administrative	General Dentistry	D2391
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Periodontics	Denial	Not Assigned	Administrative	General Dentistry	D4341
Oral Surgery	Denial	Not Assigned	Administrative	Pediatric Dentistry	D7962
Prosthodontics, Remov	vable Denial	Not Assigned	Administrative	General Dentistry	D5225