



2024 Provider Manual updates

UnitedHealthcare Community Plan of Nebraska Provider Manual

This document provides a summary of key updates made to the provider manual throughout the year. Please refer to the UnitedHealthcare Community Plan of Nebraska Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com/medicaid.

September 1, 2024 Updates summary

Section 1 Introduction

- Updated notification language to “it will be uploaded on the portal at UHCdental.com/medicaid under States specific alerts and resources.”
- Updated UHC On Air to Provider Online Academy

Section 2.5 Provider Portal / Dental Hub

- Updated provider portal to UHCdental.com/medicaid

Section 5.5 Utilization review

- Deleted “Clinical Affairs Committee”

Section 6.4 Site visits

- Updated “Clinical Affairs Committee” to “Peer Review Committee”

Section 6.5 Preventive health guideline

- Deleted “Healthy People 2020 and”

Appendix B.3 Orthodontic forms

- Updated location of where to find Orthodontic case tool to UHCdental.com/medicaid under State specific alerts and resources

April 1, 2024 Updates summary

Appendix B.1.a Benefit grid

- Added Required documentation language to code D4910

- Updated Age limit for D0330, D5213, D5214
- Updated limits for D0240, D2929, D2930, D2931, D2932, D2933, D2934, D4910
- Deleted Required documentation language from D7410, D7411, D7412, D7413, D7414, D7415, D7440, D7441, D7450, D7451, D7460, D7465, D7471, D9410, D9420

Appendix B.3 Orthodontic forms

- Updated HLD Sample Form

February 1, 2024 Updates summary

Section 9.5 Overpayment

- Added overpayments address P.O. Box 481 Milwaukee, WI 53201

Appendix B.1.a Benefit grid

- Added Required documentation language to codes D1354, D1355, D3346, D3347, D3348, D3999, D9110, D9410, D9420
- Added Prior auth requirement to code D5761
- Updated Prior auth requirement to codes D0340, D0470, D1354, D1355, D2954, D3240, D3310, D3320, D3346, D3347, D3348, D3351, D3410, D3999, D4210, D4211, D4323, D5850, D5851, D6930, D7220, D7230, D7240, D7241, D7270, D7280, D7282, D7283, D7285, D7286, D7310, D7311, D7320, D7321, D8210, D8220, D8696, D8697, D8698, D8699, D8703, D8704, D9110, D9222, D9223, D9239, D9243, D9248, D9420
- Updated Limits for codes D0210, D1516, D1517, D2950, D2951, D2954, D3346, D3347, D3348, D3999, D4210, D4211, D4323, D4341, D7285, D7286, D7510, D7880, D9110, D9248, D9410, D9420, D9944, D9945, D9946
- Updated Age limit for D1120, D5110, D5120, D5130, D5140, D5212, D5213, D5410, D5411, D5421, D5422, D5511, D5512, D5520, D5611, D5612, D5621, D5622, D5660, D5640, D5650, D5660, D5710, D5711, D5720, D5730, D5731, D5740, D5741, D5750, D5760, D5761, D5765, D5810, D5811, D5820, D5821, D5850, D5851, D6930, D7111, D7140
- Updated Required documentation language for code D8090
- Deleted Required documentation language from D0340, D0470, D2954, D3240, D3310, D3320, D3330, D3346, D3347, D3348, D3351, D3410, D3999, D4210, D4211, D4323, D5850, D5851, D6930, D7220, D7230, D7321, D8210, D8220, D8696, D8697, D8698, D8699, D8703, D8704, D9110, D9222, D9223, D9239, D9243, D9248, D9410, D9420



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