

2024 UnitedHealthcare Dental NY Clinical Guidance changes for NY Medicaid Advantage Plus, effective April 1, 2024

Effective Mar. 1, 2024, the clinical criteria for coverage of root canals, crowns, replacement dentures, and dental implants contained within the New York State Medicaid Program Dental Policy and Procedure Code Manual (“Dental Manual”) will be changed to allow for expanded coverage of previously limited dental services for the following NY Medicaid Plan:

- NY Medicaid Advantage Plus (UnitedHealthcare Dual Complete NY)

The State of New York has put forth revisions to support maintaining a natural dentition whenever clinically appropriate. Revisions have been made to coverage policies for crowns, root canals, and dental implants. Consistent with NY Medicaid Guidelines, 8 points of contact will be reviewed for medical necessity.

For current State of New York guidance, go to:

- [emedny.org](https://www.emedny.org) under Dental Provider Communications
- [Health.ny.gov](https://www.health.ny.gov) for Medicaid information for providers

The State of New York has provided 2 new documents to be completed in entirety and required to be included in a Prior Authorization review submitted to UnitedHealthcare Dental specific to:

Prosthodontic: Providers must submit a **Justification of Need for Replacement Prosthesis Form** with all prior approval requests for replacement denture(s).

Implant Services: Providers must submit an **Evaluation of the Dental Implant Patient Form** with all prior approval requests for all dental implants.

The forms are available on [uhcdentalproviders.com](https://www.uhcdentalproviders.com) under Provider Alerts.

The following CDT code is a covered benefit as of April 1, 2024:

D4249 clinical crown lengthening – hard tissue



**Dental Benefit
Providers**